

Saving Time and Costs in the Shipping Process with TAMOYA

Client profile

Company: Freenet DLS GmbH

[former mobilcom-debitel GmbH]

Industry: Telecommunication

Products: Mobile phone contracts,
smart phones, tablets, wearables &
accessories, internet, energy, TV

Employees: 3,660 (2022)

Turnover: EUR 2,556.7 millions (2022)*

Headquarters: Büdelsdorf, Germany

Website: <https://www.freenet-mobilfunk.de/>

*Figures are from freenet AG annual report 2022

Why NTT DATA Business Solutions?

- Investment security through employee expertise
- Good work relationship between the company's key users and their consultants
- Extensive know-how in the shipping service provider market



Combining the right product with the right customer at the right moment in the shipping process, that's just what TAMOYA* from NTT DATA can do.

*Editorial change with regard to the changed product name

Mike Mählmann
Process Manager, freenet Logistik GmbH

Challenges

- Large customer base from many source systems
- High shipment volume
- Large variability in transportation service providers
- Customer satisfaction only obtainable with optimal logistics

Benefits

- SAP® integration of CEP service providers
- Simplified transactions with CEP service providers through fully automated, electronic data exchange
- Transparent representation of the shipping process in the ERP system, as well as optional delivery tracking for the customer
- Monitoring & checking of transportation service providers in SAP

Solutions

- TAMOYA Carrier Integration
- TAMOYA Packing Station
- TAMOYA Scale Adapter