

# Complex Shipping Processes in Safe Hands with TAMOYA

## Client profile

**Company:** KARL STORZ SE & Co. KG

**Industry:** Medical Technology

**Products:** Endoscopes, endoscopic instruments and devices

**Employees:** 8,800 (2022)

**Turnover:** EUR 2.05 billion (2022)\*

**Headquarters:** Tuttlingen, Germany

**Website:** [www.karlstorz.com](http://www.karlstorz.com)

\*Figures are from [www.karlstorz.com](http://www.karlstorz.com)

## Why NTT DATA Business Solutions?

- Pragmatic, solution-oriented cooperation
- Convincing overall concept with high industry and consultant expertise
- More than ten years of experience with the shipping solution TAMOYA



NTT DATA offers us the ideal solution to optimize our complex logistics. With automated dispatch processing, also for dangerous goods, we save valuable capacities and gain consistent IT processes: Approx. 11,000 packages sent in the first 14 days after go-live speak a clear language.

\*Editorial change with regard to the changed product name

**Marco Kempter**  
Director, KARL STORZ SE & Co. KG

## Challenges

- Complex logistics processes with several shipping service providers, as well as dangerous goods management
- Missing automatic connection of shipping service providers and dangerous goods modules within the SAP system
- Numerous in-house developments, as well as combination and integration with a new solution
- High manual effort in logistics processes

## Benefits

- Consistent logistics processes thanks to automated shipping processing in SAP ERP with connection to various shipping service providers and packing station
- Mapping of dangerous goods shipping in SAP ERP
- More efficient shipping processes thanks to increased transparency and control
- Reduction of manual effort and errors

## Solutions

- TAMOYA Carrier Integration
- TAMOYA Dangerous Goods
- TAMOYA EWM Integration
- TAMOYA Packing Station